**Insurance and Financial Policy**

We are in network with the following insurance providers:

* Blue Cross Blue Shield of Tennessee
* Delta Dental Premier
* Cigna PPO

Insurance is filed as a courtesy to you, but is not a guarantee of benefits. Your percentage of responsibility is due at the time of service. Any remaining balance is the **patient’s responsibility.**

Treatment plan estimates are based on the information given to us from your insurance and can vary based upon the guidelines according to your specific plan. It is ultimately the patient's responsibility to know and understand the benefits as well as out of pocket expenses you are responsible for as determined by your dental insurance plan.

Crowns, dentures, partials, and night guards have to be paid in full at the seat/delivery date.

We accept CareCredit financing for a 6 month period at 0% interest. Patients can also work with their financial institutions to learn about financing options offered to them.

If you do not have insurance, the full balance is due at the time of service.

**Missed/no show appt**

* Clear what treatment is attached to the appointment that they did not show up for.
* Enter new tx (click add tx then new tx) and use code D9200(missed appt) and then post.
* Save new tx and the appt description will say “missed”